



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: PARASU

Examiner: Nguyen, Dang

Application No.: 09/577,320

Group Art Unit: 2178

Filed: May 24, 2000

Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER  
SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A  
CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: July 2, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

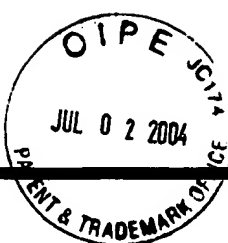
JUL 07 2004

Technology Center 2100

**RESPONSE**

Sir:

In response to the Official Action mailed April 5, 2004, please consider the following remarks.

**REPLY/AMENDMENT  
FEE TRANSMITTAL**

Attorney Docket No.	95-426
Application Number	09/577,320
Filing Date	May 24, 2000
First Named Inventor	Parasu
Group Art Unit	2178

AMOUNT ENCLOSED \$ 0

Examiner Name Nguyen, Dang T.

**FEE CALCULATION** (fees effective 10/01/04)

CLAIMS AS AMENDED	Claims Remaining After Amendment	Highest Number Previously Paid For	Number Extra	Rate	Calculations
TOTAL CLAIMS	16 (1)	16 (2) =	-- (3)	X \$18.00 =	\$ 0
INDEPENDENT CLAIMS	5 (4)	5 (5) =	- (6)	X \$86.00 =	\$ 0
Since an Official Action set an <u>original</u> due date of <u>July 5, 2004</u> , petition is hereby made for an extension to cover the date this reply is filed for which the requisite fee is enclosed (1 month (\$110); 2 months (\$410); 3 months (\$950); 4 months (\$1,480); 5 months (\$2,010)):					\$ 0
If Statutory Disclaimer under Rule 20(d) is enclosed, add fee (\$110)					\$ 0
Total of above Calculations =					\$ 0
Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27 & 1.28)					
Information Disclosure Fee =					
<b>TOTAL FEES DUE =</b>					\$ 0

- (1) If entry (1) is less than entry (2), entry (3) is "0".  
(2) If entry (2) is less than 20, change entry (2) to "20".  
(4) If entry (4) is less than entry (5), entry (6) is "0".  
(5) If entry (5) is less than 3, change entry (5) to "3".

**RECEIVED****METHOD OF PAYMENT**

JUL 07 2004

- ☐ Check enclosed as payment.  
☐ Charge "TOTAL FEES DUE" to the Deposit Account No., below.

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**AUTHORIZATION**

- ☒ If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees under 37 CFR 1.16 or 1.17 necessary to maintain pendency of the present application to:

Deposit Account No.

50-1130

under order No. 95-426

Deposit Account Name

Leon R Turkevich

**SUBMITTED BY: -- CUSTOMER NO. 23164**

Typed Name	Edward J. Stemberger	Reg. No.	36,017
Signature		Date	July 2, 2004